

# Enter the era of frictionless work with Eviden Engaged Employee Experience



# Digital and distributed models are shaping the “new normal” for workers around the world.



**To adapt to changing expectations and values, companies need to re-envision the employee experience—evolving the way we work.**

Rapid social and technological changes have given rise to new ways of working—and as organizations adapt to the new normal, many struggle to define a clear, strategic vision for the future.

To attract and retain talent, businesses must provide a flexible and personalized working environment. Yet, these changes can create security vulnerabilities and compliance gaps—along with rising IT service costs.

With Eviden Engaged Employee Experience, ServiceNow and Eviden combine design thinking with an understanding of your unique cultural challenges to transform the digital workplace.



# Sustainably unify remote and office-based models

Bridging the gap between home and work experiences to enable productivity and collaboration is a challenge for many organizations.

Without a clear strategy, it's difficult to manage the coexistence between the traditional and modern workplace—resulting in frustrating employee experiences and rising costs.

**Together, Eviden and ServiceNow empower employees to work anytime, anyplace, on any device without compromising security, compliance, or governance.**



Benefit from Eviden' consulting capabilities and tools to help create and manage smart and safe workspaces along with hybrid working solutions



Provide more autonomous models for work—with new social and collaborative experiences that use immersive technologies to connect your workforce, wherever they are



Reduce your carbon footprint by influencing employees to adopt ESG practices in daily routines—creating small cultural changes that add up over time



# Design for well-being & productivity will follow

Approaches that focus solely on productivity often leave workers feeling unsupported and unengaged. Organizations need to gain a deep understanding of the emotional and functional needs of the employee to tap into their full potential.

In the new world of work, changing workplace demographics have further accelerated the need to see employees as individuals—and the importance of understanding what motivates them..

**Break through the productivity paradox, by putting your people first—fostering innovation and engaging workers.**



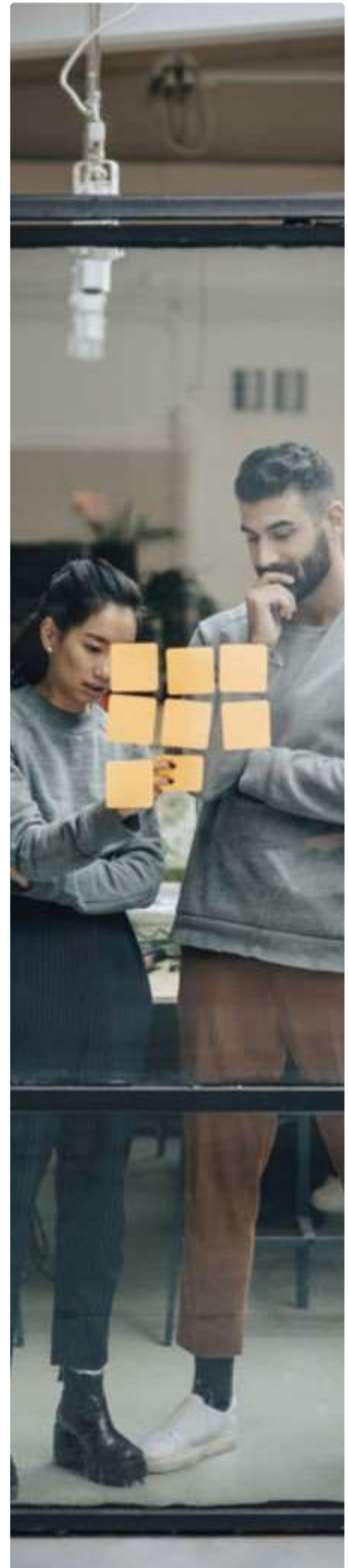
Effectively understand and act on employee sentiment by measuring, analyzing, and managing their experiences with Voice of the Employee tools



Deliver pre-configured, value-add “moments that matter” based on HR best practices to support employee well-being and drive productivity gains



Provide equitable access through hyper-personalized experiences that recognize each person’s individual talents, needs, and backgrounds



# Connect people, places, and platforms at work

Disconnected and siloed technology introduces friction and requires manual effort from employees—draining away time and energy that could be used for higher value work.

But when you put people first, the entire company benefits. Eviden and ServiceNow combine design thinking with an understanding of your unique cultural challenges to speed digital adoption and ensure employee satisfaction is in an upward trajectory.

**Cast off layers of complication and inertia by bringing different worlds together—including HR, IT, facilities, and global services**



Build the right solutions for your needs with Eviden's digital workplace expertise and industry leadership



Help employees seamlessly navigate all the services needed throughout their careers with an enterprise portal powered by ServiceNow



Shift from SLAs (service level agreements) to XLAs (eXperience level agreements) with end-to-end experience as a service linked to business KPIs and outcomes







## Together, Eviden and ServiceNow help companies liberate their people potential.

It's time to re-envision the employee experience—turning technology into business value while unlocking creativity and collaboration.



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