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Data Quality and Review, Retention, and Disposal (RRD) Police Solutions

Eviden have partnered with data management experts Infoshare to develop a flexible, fully customisable, end-to-end solution that automates and optimises the RRD process supporting you to become MoPI Compliant.



The Police Data Challenge

Modern policing is driven by data and insight, which shape operational and strategic decision-making, planning, and action to improve outcomes for the general public and the police force. The **need for accurate and up-to-date information** and the ability to **effectively manage the review, retention, and disposal (RRD) of police data** in line with MoPI guidelines are two of the largest data challenges police forces face. By overcoming these obstacles, policing can drive the essential data quality improvements, which in turn enable advances in policing action in areas like safeguarding, crime detection, and crime prevention.

The Solution

Stage 1: Data Quality

Automatically cleanse and match data from all police systems in scope to produce an accurate 'Golden Nominal View'. From an operational policing perspective, a single view of each nominal helps officers **better manage risk** in relation to victims and offenders. Organisationally, the single nominal view underpins the effective management of the RRD process, and the level of automation can be tailored to suit local appetite and existing processes.

Stage 2: The RRD Workflow

Plan: The Single Retention View details all the records that are due for review, helping to plan workloads and allocate tasks. Team members will be notified when a record has been assigned to them for review.

Review: The NRAC form is accessible directly in the workflow and stored to allow for auditability and accountability. Supervisor approval notifications can be tailored to suit the local process, allowing for senior strategic oversight and scrutiny of activity. This is useful if a supervisor is required to review NRAC.

Action: If there is no justifiable policing purpose to retain a nominal's records, they should be disposed of. To support disposal, a list of nominals, together with their calculated weeding date and their MoPI grading, is generated with the locations of every record relating to the nominal from across all police systems. Deletion can be configured to be automatic or manual for the different MoPI grades. Although automatic deletion is expected to be applied to the lower MoPI grades, if required, data can be deleted automatically regardless of MoPI grading, once the set weeding date has passed and the appropriate risk assessments have been carried out. It is also possible to change the weeding date for a set of, or individual nominals.

Stage 3: Data Insights

Customisable dashboards and visualisations support a variety of local objectives:

Scrutiny and Assurance: Key data quality and RRD metrics can be visualised to enable monitoring and management of team performance, and to provide strategic reporting to senior stakeholders.

Operational Effectiveness: Surfacing valuable intelligence about known nominals and their risk level helps officers make more informed decision-making about tactical activity and required interventions. Dashboards can be created to support this, for instance mapping MoPI grades geographically to identify high risk areas with clusters of MoPI grade 1 or 2 nominals.

Benefits

Fully configurable
The entire end-to-end process is customisable to meet local force processes.

User friendly portal
The user interface is web browser based and easy to use. The Google-type search functionality utilises Microsoft technology.

RRD decision approval process
Approvals can be put into place to allow senior strategic oversight and allow for scrutiny of activity. Approvers receive a notification when there is a decision for them to review.

Transparency
Provides a full picture of who is accessing what, where, when, and from which device.

Flexible deployment
The solution can be deployed on-premise, with Azure Cloud or a hybrid approach.

Automated deletion
Automatic deletion of records from all original systems can be configured, regardless of the MoPI grade, provided the appropriate risk assessments have been carried out and the weeding date has passed.

Extracts structured and unstructured
All file types can be searched for references to a nominal; meaning you achieve complete disposal of records, even if they are outside of standard crime recording systems (subject to files being transferred to OneDrive/SharePoint).

Key Features

PND and DBS Interfaces: Interfaces ensure that PND & DBS are informed of the deletions so that they can be actioned in their systems..

Operational effectiveness: The '**Golden Nominal View**' arms officers with a full picture of risk from a suspect/offender or victim perspective, allowing for better decision-making on interventions or tactical operations.

Comprehensive data compliance: As well as meeting MoPI standards, our solution supports forces with ICO compliance with GDPR, making it easier to comply with subject access requests (SARs) and Freedom of Information (FOI) requests, and reducing the risk of reputational damage caused by exceeding retention periods.

Staff effectiveness: The automated and streamlined approach saves time for the specialist resources responsible for the review and risk assessments, meaning staff time can be re-prioritised to more value-add activities.

To find out how we can automate and streamline your RRD process contact:



David Norton
Head of Data Management,
Data, AI, Analytics & Automation
david.norton@eviden.com
Phone: **07733312018**

Connect with us

/in/eviden
@EvidenLive
@evidenlive
/EvidenLive

eviden.com

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